

Driving our growth

2 MINUTE READ

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I'm quickly approaching my tenth year with Muse, which has experienced a period of strong organic growth. In the past twelve months alone, the team has grown from 31 to 45 which helps support how we deliver our services to clients. We're pensions people and we love the engagement and partnership that we have with our clients, where our independence, experience and deep expertise drives unbiased advice and support.

This has helped drive our growth. It was wonderful to celebrate our 18th anniversary this year and to reflect on our role within the pensions industry. We've worked with nearly 60% of the private sector schemes within the top 200, alongside a number of leading public sector schemes.

Our growth has enabled more investment (in technology, processes and intellectual capital), all of which continually raises the standard by which we deliver to our clients. This focus on clients is deeply embedded in our values of quality, where we care about the value and impact of our work, and integrity, where we are interested in shaping outcomes for our clients and our people.

It's also important to reinforce that our people lie at the very heart of Muse. We believe very strongly in the power of diverse thinking and it's great to see that our team brings together different experiences and backgrounds, which helps our inner drive to challenge ourselves to create and deliver better.

As we expand in numbers, this creates great opportunities to allow our people to develop and grow for the benefit of our clients, our business and themselves. Furthermore, our preference for organic growth has been an important factor in maintaining our strong culture and values because it gives us time to

bring everyone along the journey together. It also gives us an opportunity to develop resources and capabilities needed for the future and to expand into adjacent areas.

So, we are delighted to welcome our new colleagues who have joined us over the last twelve months, expanding our services, experience, expertise and capabilities in governance, outsourced pensions management, adviser/ provider reviews, project management, risk management, DC and our engagement with and influence on the market.

In a nutshell, our expanded team will play an important role in helping us drive future growth, remain resilient in the face of industry change and deliver the right outcomes for our clients. 