

Press Release

Muse Advisory expands Pensions Administration and Adviser review service with new hire

11 December 2025: Muse Advisory, the director-owned and independent pensions specialist expands its administration provider and adviser review and selection service with the hire of Susan Sinclair from Hymans Robertson.

Susan is well-known in the administration market and brings over 30 years of strategic and operational experience in pensions administration. She joins Muse at a pivotal time when administrators especially are under pressure to deliver improved client service in a hugely challenging period.

Jo Fellowes, Muse Director, commented: 'Susan's appointment is a great addition to our team and is in response to growing client demand for us to help trustees and pensions heads to evaluate the services they receive from their current suppliers to ensure they are fit for purpose both now and into the future. This has never been more important given the pace of change in our industry. Pensions administration in particular is in sharp focus with providers having to deliver project work as well as deal with the day to day, respond to emerging challenges such as cyber-risk, adapt fast to IHT and other fiscal and regulatory change - as well as take advantage of opportunities to increase member engagement from dashboards, AI and other technology innovation'.

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About Muse Advisory

Muse is director-owned and truly independent. We help pension scheme trustees and sponsors to better govern and manage their pension arrangements, working with schemes across the public and private sectors. We believe the way we work says a lot about our values. Responsibility and integrity are threaded right through our culture and beliefs that have people at their heart. Our highly experienced and multi-disciplinary team of pensions professionals are people-focused, providing unbiased advice and complete objectivity through our independence. To find out more, visit www.museadvisory.com.